FOR PCREF LEADS, DIRECTORS OF NURSING AND PATIENT EXPERIENCE

PCREF: evidence your staff have learned, in one purchase order

Phoenix Rising for one team gives ten people accredited anti-racism learning built around PCREF, and gives you a record of who completed it. £2,950 plus VAT, booked by Friday 11 December 2026 for a January start.

Why now

- Mental health trusts are required to implement PCREF under the NHS Standard Contract.[1]
- CQC's guide for its inspection teams asks how staff are trained in PCREF.[1]
- Trust PCREF plans commonly include a staff training offer, including external offers.[2]

Where it fits in PCREF

- **Part 2, the organisational competencies.** Phoenix Rising supports *Staff knowledge and awareness* and *Cultural awareness*, and, because patients, carers and community members can learn alongside staff, *Co-learning*.
- Its ten learning areas support putting PCREF into practice, from leadership and workforce to patient voice and data.
- Parts 1 and 3 (leadership, governance and data; the patient and carer feedback mechanism) stay with the trust. The learning helps people take part in them.

What you will have to show

- A certificate for each person: **60 CPD hours**, accredited by The CPD Standards Office.
- A short summary at the end: who completed, their certificates, and suggested next steps for the team.
- All 36 lessons (Foundation, Practitioner, Organisational) at each person's own pace, plus a 30-minute kick-off with Dr Jacqui Dyer MBE and Edward Neequaye MSc.

How it is bought

£2,950 plus VAT **(£3,540 with VAT) for ten places, £295 a person**

One invoice, 30 days, purchase orders welcome. At this size it is normally well below the level that needs a formal tender, so a single budget holder can usually raise the order under your standing financial instructions.[3]

What it is, and what it is not

Phoenix Rising is a learning programme rather than a staff-support or casework service: it is designed to sit alongside the support colleagues already value, including staff networks and independent advice, not to replace it. Completing it gives you evidence of staff learning; on its own it does not establish PCREF compliance, a CQC rating or reduced inequality.

Next step: a 30-minute conversation with us at **cal.com/oxytocin-learning/a-conversation**, or write to **info@oxytocin-learning.com**. See it first: the 34-minute walkthrough at **oxytocin-learning.com/phoenix-rising**.

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1. CQC, brief guide for inspection teams: Patient and Carer Race Equality Framework (cqc.org.uk/guidance-providers/nhs-trusts/brief-guides-inspection-teams/pcref). 2. For example, Pennine Care NHS Foundation Trust's published PCREF implementation plan. 3. Procurement Act 2023 below-threshold guidance (gov.uk); thresholds and approval levels are set by each trust's own standing financial instructions, so please check yours.

Oxytocin-Learning Ltd, co-founded by Dr Jacqui Dyer MBE and Edward Neequaye MSc. Accredited CPD provider, number 51109.